

# FAST-PASS®

VISITOR MANAGEMENT SOLUTIONS

*Putting Your Safety First Since 1994!*

## FREQUENTLY ASKED QUESTIONS

### ▪ Can the registration station be mobile?

Yes, the station can be kept on a cart and moved from one part of the facility to another. Carts must be either powered or self-powered and wired or wireless networked connectivity (example at the Emergency Department at night and Materials Management during the day for vendors/contractors).

### ▪ Can FAST-PASS® read driver's licenses from all states?

FAST-PASS® currently reads the information from 50 jurisdictions, Canadian driver's licenses and some Military/Governments IDs. Optional devices are available to capture passports, green cards, images of IDs and documents with visitors' legal names.

### ▪ How about if someone does not have their ID or their ID does not have any technology to be read?

FAST-PASS® is readily customizable allowing for your facility to create its own protocol. Also, the information can be manually entered and an image taken of any supporting documents (i.e. school, university or residential ID). Capture of ID data via magnetic stripe or barcode is more accurate and reliable.

### ▪ Can anyone view the data collected?

No, FAST-PASS® has several layers of security, each is username and password protected. All data being transmitted is encrypted.

### ▪ Can a deny entry be overridden?

FAST-PASS® is readily customizable allowing for your facility to create its own protocol. By default, an override exists and a badge can be printed. However, you can remove that option.

### ▪ Can visitor badges be made for special events?

Yes, in fact you can create a queue in which the names of the individuals are imported into the system and simply capture their photo and print a badge.

### ▪ Can long-term badges be made?

The duration of a badge can be either predetermined from 1 hour to 999 days or left variable to be assigned when the badge is printed.

### ▪ Can a badge be printed in color?

Certainly, FAST-PASS® universally accepts the printer you choose to use. A PVC card printer can be used as easily as a thermal printer. In fact, more than one badge printer can be used simultaneously allowing you to print a thermal badge for a normal visitor and then a PVC badge for a special event. The system will identify the printer to be used by the visitor group chosen.

### ▪ Can FAST-PASS® replace my current staff/student badging system?

Yes, FAST-PASS® can network to existing PVC printers to create staff/student badges. Additional Administrative security features are available.

### ▪ How long is the visitor registration process?

**1st Time Visitors:** 10-15 Second-Process. **Returning Visitors:** 2-5 Second-Process.